

CITY OF ARROYO GRANDE ORGANIZATIONAL VALUES

We, as an organization, share the following values, which guide our actions and decisions. They serve as the driving force for how we operate and treat our customers and each other. Our collective commitment to these values enables us to create a positive environment in which to work and serve. As a government agency, we also recognize our responsibility to serve at a higher level of ethics and accountability.

PRIDE

We are proud of the important role each of us plays in serving the community and strive to do so through common vision, innovation, and creative problem solving. We are motivated by our responsibility and by those who depend on us to make Arroyo Grande the best place possible for all who live, work and visit here.

SERVICE

We are committed to providing excellent customer service, striving to exceed the expectations of those we serve, both within the community and the organization. We shall be responsive to our customers in a timely, courteous, and friendly manner. While serving our community, we recognize the importance of each individual's needs.

PROFESSIONALISM

We conduct ourselves in a professional manner at all times, treating the public and each other with respect, integrity and honesty. We maintain credibility and trust by applying current knowledge and skills in the interests of those we serve.

TEAMWORK

We work effectively toward achieving common goals through cooperation, coordination and communication. In working together, each of us is committed to doing our part for the benefit of the team. We create a special work environment by supporting each other, recognizing each employee's accomplishments, and maintaining a spirit of humor and fun.

COMMITMENT

We are dedicated, loyal and work hard to always do our best, while continuing to strive for improvement. We hold ourselves accountable for our actions and perform our responsibilities through a deep commitment to benefit the community we serve and to make a positive difference. We strive for the highest quality in the work we do, while carrying out our responsibilities in a fiscally sound and responsible manner.